

Unrepresented Adults and Person Centered Care

Assessment- not just their meds

- Needs
- Values
- Preferences
- Language

You are Jessica Fletcher

- Look for the unexpected
 - MediCal Application
 - Prior Medical Records
 - Primary Care Physician
 - Payee Source
 - Burial Plot
 - Criminal Records
 - Political Affiliation
 - Social Media
 - Previous Residence
 - Religious Affiliation

Long-term Care Living

- Assign a staff buddy
- Be proactive
- Encourage friendships with other residents
- Don't wait till there is a problem

Questions to ask yourself:

Is this resident engaging in meaningful activities and relationships?

If not, why not?

Bringing the Outside in

- ▶ Ombudsman
- ▶ Day Programs
- ▶ Friendly Visitors
- ▶ Area Agency on Aging

Do what is good, not just what is right.

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