

Nicole Howell, Executive Director

Nicole is the Executive Director for Ombudsman Services of Contra Costa County (OSCC). Prior to her role with OSCC Nicole worked for nearly five years as the Director of Operations for Ombudsman Services of San Mateo County where she became a fierce advocate for senior and dependent adults and immersed herself in culture change initiatives and person centered care philosophies. She has worked in the nonprofit community for nearly a decade and attended the University of Nevada, Reno where she studied Political Science and Sociology.

Nicole's passion for serving the aging community started at a young age. Some of her most vivid memories include time spent with her grandparents who lived within walking distance of her childhood home. She learned from their wisdom and strength while soaking up family stories and traditions. Nicole's commitment to older adults was strengthened when as an adult as she saw her own grandmother traverse the path of elder and dementia care services. Nicole seeks to build a world that safeguards the respect and dignity of our elders and empowers families with information and support.

When she is not work she can be found at the Oakland Coliseum cheering on the Oakland A's and hoping for a World Series Championship.